



April 3, 2014

CRITICAL NOTICE TO ALL COLUMBIA COMMANDVIEW CUSTOMERS

If your plant has a Columbia CommandView system, (PC-based plant production supervisory system for monitoring the control system), and the Windows operating system is “**Windows XP**...

PLEASE READ THIS NOTICE CAREFULLY:

What is Windows XP end of support?



Microsoft has provided support for Windows XP for the past 12 years. As of April 8, 2014, technical assistance for Windows XP will no longer be available, including automatic updates that help protect your PC. Microsoft will also stop providing [Microsoft Security Essentials](#) for download on Windows XP on this date. (If you already have Microsoft Security Essentials installed, you will continue to receive antimalware signature updates for a limited time, but this does not mean that your PC will be secure because Microsoft will no longer be providing security updates to help protect your PC.) This also means Windows XP is longer available on replacement computers

If you continue to use Windows XP after support ends, your computer will still work but it might become more vulnerable to security risks and viruses. Also, as more software and hardware manufacturers continue to optimize for more recent versions of Windows, you can expect to encounter greater numbers of apps and devices that do not work with Windows XP.

THE SOLUTION:



As a Columbia customer, you need to consider what you will do to protect your plant investment and avoid the untimely failure of your XP Windows based computer. **Columbia Machine now offers a low cost CommandView computer replacement. This unit consists of a new PC tower with Windows 7 and all updated RS software and Command View files preconfigured and ready to go. To help you plan for this replacement, Columbia is offering this unit at a special price of \$3,995.00.**



Note: We will need customer to make a backup copy of the CommandView files, copy to CD or memory stick and send to: Columbia Machine, 107 Grand Blvd., Vancouver, WA 98661, attn.: Scott Hutton. We will also need Serial #'s and Product Key #'s of existing software (RSView, RSLogics, and RSLinx).

To order a **COMMANDVIEW REPLACEMENT COMPUTER** or information on your CommandView System, call Columbia Machine CP Parts Sales and Services at (360) 694-1501.

Don't wait until it's too late!